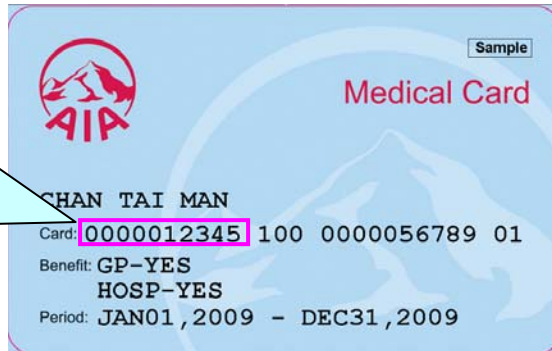


Where can I get my Policy Number and Certificate Number? 何處可取得我的保單編號及證書編號?




- You may refer to any one of the following 您可參照以下任何一種方法:
- #1 AIA Medical Card – subject to your entitled benefits offered by your employer
AIA 醫療卡 – 限制由您的僱主所提供的可享用的福利

This is your
Policy Number.
(10 digits)
這是您的保單編號
(10 位)



- #2 Explanation of Benefits (Monthly Summary) – the correspondence with regard to the settlement of your recent submitted medical claims.
賠償月結單 (每月概況) – 您最近遞交的醫療理賠賠償回覆



ABC COMPANY
21/F AA BUILDING
123 QUEEN'S ROAD CENTRAL
HONG KONG

ATTN: MR. JEFFREY LAI

American International Assurance Company (Bermuda) Limited
(Incorporated in Bermuda with limited liability)
AIA Financial Centre,
712 Prince Edward Road East,
Kowloon, Hong Kong
T: (852) 2881 3333
AIA.COM.HK

Date: Jul 22, 2009
Time: 5:13:31

Explanation of Benefits (Monthly Summary)
賠償月結單

Claiming Date : Jun 23, 2009 – Jul 22, 2009
Member : CHAN YMEMBERUN
Policy Number : 0000012345
Dept Code : CAC

Cert No : E533***
Family ID :
Sub-office : 100
Currency : HKS

Dear Sir/Madam,
Following is the summary of your claim(s) that we have settled either by autopay or cheque reimbursement arrangement within the processing date specified above.
閣下於上述處理日期內經自動轉帳或支票方式理賠之索償，現總結如下：

Claimant (I) CHAN YMEMBERUN
賠償申請人：

Incurred Date 發生日期	Dep Code 家屬編號	Claim No 賠償編號	Benefit Description 福利	Presented Amount 索償金額	Deductible 扣除額	Declined Amount 不受理金額	Reimbursed Amount 賠償額	Processing Date 處理日期	Remark 附註
06/01/2009	I	6160123	Clinical Visit	150.00	0.00	0.00	150.00	07/09/2009	
07/01/2009	I	6160124	Clinical Visit	150.00	0.00	0.00	150.00	07/13/2009	
07/09/2009	I	6160125	Clinical Visit	150.00	0.00	0.00	150.00	07/20/2009	
07/11/2009	I	6160126	Clinical Visit	150.00	0.00	0.00	150.00	07/22/2009	
Total Reimbursed Amount 賠償總額:							690.00		

This is your
Certificate Number*.
這是您的證書編號*
*Certificate number may be in the form of:
*證書編號可以是以下方式:

- HKID number without check digit**
香港身份證號碼除了括號內的數字
e.g. A987654; or
例如: A987654, 或
- First 10 digits of Passport number**
護照首十位數字
e.g. 0123456789; or
例如: 0123456789, 或
- Staff number**
員工編號
 - in alpha-numeric format e.g. HK123; or
以英數字方式, 如 HK123, 或
 - in numeric format e.g. 2468 (please add leading zeros to make up a 10-digit certificate number, i.e. 0000002468 for user registration)
數字方式, 如 2468 (請加上 0 號以增至 10 位證書編號)

- If you have none of the above or require further assistance, please contact your Human Resources Department.
如您沒有以上任何一種或需要更進一步協助，請聯絡您的人力資源部。